

Operations Update

SUMMARY

This report provides an update on the Authority's operations.

RECOMMENDATION(S)

The Authority is asked to note the information within this report.

1. Introduction – This report sets out day to day operations and business plan activities being undertaken by the Operations Team. The role of the team is to ensure the day to day running of WLWA's contracts and the operation of the waste transfer station and Household Re-use and Recycling Centre in Brent in line with the Authority's values of leadership, efficiency, partnership and good communications.

In April the Authority's Operations Team restructured to meet the needs of the organisation going forward. There is now a new Operations Manager in place to oversee all operations on the contracted transfer stations and the Abbey Road site to ensure smooth running and sharing of best practice and lessons learned.

2. Twyford WTS and HRRC – Since the beginning of April wood is no longer processed on site. Instead the space is being used to undertake sorting and diversion of recyclables from the commercial waste.

There has been a trial looking more closely at the waste from one of the commercial customers to understand the potential for diversion. The waste delivered changes depending on seasonality and the work being undertaken, the results so far have shown potential for up to 50% diversion.

Different layouts are currently being trialed to understand the most efficient and safe way to organise the new recovery and recycling practices. Work has also begun reviewing health and safety and updating other procedures on site which will have to be woven into the continuous improvement process.

A new material is being accepted on the HRRC. Tetrapaks will now be sent for recycling alongside the cans, glass and plastic pots, tubs and trays.

3. Business Plan Actions update – Work has commenced the actions related to Operations within the approved Business Plan for 2017-2020. The following has been achieved to date:

a) Commercial waste recycling - The trial has only just commenced so an update on the results will be provided at the September Authority Meeting.

b) Recycling from bulky waste – A trial has been running on site in partnership with LB Brent, the data is currently being analysed and the results will be used to put together a plan going forward.

c) Bulking facility at Victoria Road - A variation has been issued to SUEZ and design work and planning work has started on the bulking facility.

d) Review of HRRCs – A review of the HRRCs has commenced and information is being gathered to enable identification of synergies across sites.

4. Risk – Changes to processes and procedures on site will need careful management and monitoring of risks, including updates risk assessments and safe working procedures. The plan, do, check, act methodology will be implemented.

5. Financial Implications – Spend for the 2017/18 actions is in line with the budget provision.

6. Staffing implications – Changes to processes and procedures on site will need careful management and monitoring of staff capability, training requirements and competencies.

7. Health and Safety Implications – Changes to processes and procedures on site will need careful management and monitoring of risks, including updates risk assessments and safe working procedures management and monitoring of staff capability, training requirements and competencies.

8. Legal implications - There are no legal issues arising from this report.

9. Impact on Joint Municipal Waste Management Strategy – Operations activities are in line with the following policies:

Policy 5: West London Waste Authority and its constituent Boroughs will reduce biodegradable municipal waste landfilled with regard to the Landfill Allowance Trading Scheme.

Policy 6: West London Waste Authority and constituent Boroughs will seek a residual waste management solution in accordance with the waste hierarchy, that presents value for money and that offers reliability in the long term.

Policy 7: The WLWA and constituent boroughs will seek to provide waste management services that offer good value. That provide customer satisfaction and that meet and exceed legislative requirements.

Policy 8: The WLWA and constituent boroughs will work together to achieve the aims of this strategy and are committed to share equitably the costs and rewards of achieving its aims.

Background Papers	None
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